

# Prior Month Neighborhood Report

Ward	Subject	Reason	Type	Case Count	
ASYLUM HILL	Development Services	Building and Trades Division	L&I Building Service Request Not Urgent	2	
			Total	2	
		Housing Code		L&I Exterior Trash Rodent Service Request	1
				L&I Housing Condition Non-urgent Service Request	10
				L&I Housing Condition Urgent Service Request	8
				Total	19
		Total	21		
		Environmental Health	Trash Complaint	EHD Exterior Trash Rodent Complaint	1
				Total	1
			Total	1	
	Graffiti	Graffiti Complaint	Graffiti Complaint Knox Park	1	
			Total	1	
		Total	1		
	Public Works	Miscellaneous		DPW Other Service Request	1
				Total	1
		Sanitation		DPW New/Replacement Recycle Bin - Service Request	2
				DPW Trash Cart Repair	1
				DPW Trash Not Picked UP - Service Request	3
				DPW Trash or Recycle Violation - Service Request	1
				Total	7
		Snow		Snow Service Request	2
Total				2	
Streets			DPW Manhole Cover Repair	1	
			DPW Streets Other	2	
			Total	3	
Transportation			Sidewalks	1	
			Total	1	
Total	14				

Ward	Subject	Reason	Type	Case Count
ASYLUM HILL	Tax General	Assessor	Assessor Service Request	1
			Total	1
		Tax complaints	311 Call Center Tax Request	1
			Tax Service Request	1
	Total	2		
	Total	3		
	Total	40		
BARRY SQUARE	Development Services	Building and Trades Division	L&I Building Service Request Not Urgent	1
			Total	1
		Housing Code	L&I Housing Condition Non-urgent Service Request	13
			L&I Housing Condition Urgent Service Request	5
	Total		18	
	Total	19		
	Environmental Health	Trash Complaint	EHD Exterior Trash Rodent Complaint	1
			Total	1
		Total	1	
	Graffiti	Graffiti Complaint	Graffiti Complaint Knox Park	3
			Total	3
		Total	3	
	Public Works	DPW Clean City	DPW Clean City Property	1
			Total	1
		Facilities	DPW Facilities - Custodial	1
			DPW Facilities - Non-Custodial	1
			Total	2
		Miscellaneous	DPW Other Service Request	1
			Total	1
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	7
			DPW New/Replacement Recycle Bin - Service Request	1
			DPW Trash Cart Repair	1
			DPW Trash Not Picked UP - Service Request	9
			Total	18
		Snow	Snow Service Request	1
			Total	1

Ward	Subject	Reason	Type	Case Count	
BARRY SQUARE	Public Works	Streets	DPW Catch Basin (drain) Repair or Cleaning	1	
			DPW Dead Animal In Road Service Request	4	
			Total	5	
		Total	28		
	Tax General	Assessor	Assessor Service Request	1	
			Total	1	
		Tax complaints	311 Call Center Tax Request	2	
			Tax Service Request	1	
			Total	3	
	Total	4			
	Total	55			
	BEHIND THE ROCKS	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	7
				L&I Housing Condition Urgent Service Request	1
				Total	8
Zoning			Zoning Violation Complaints	1	
			Total	1	
Total		9			
Environmental Health		Nuisance Control	EHD Over Grown Vegetation - HHS Service Request	1	
			Total	1	
		Trash Complaint	EHD Exterior Trash Rodent Complaint	1	
			Total	1	
Total		2			
Public Works		DPW Clean City	DPW Clean City Property	1	
			Total	1	
		Miscellaneous	DPW Other Service Request	3	
			Total	3	
		Sanitation	DPW New/Replacement Recycle Bin - Service Request	5	
			DPW Recycle not picked up	1	
			DPW Trash Cart Repair	2	
			DPW Trash Not Picked UP - Service Request	3	
	DPW Trash or Recycle Violation - Service Request		2		
	Total		13		

Ward	Subject	Reason	Type	Case Count	
BEHIND THE ROCKS	Public Works	Streets	DPW Curb Repair Service Request	1	
			DPW Dead Animal In Road Service Request	3	
			DPW Report Pothole - Service Request	2	
			DPW Streets Other	2	
			Total	8	
		Transportation	Streetlight Out - City Owned	1	
			Total	1	
	Total			26	
	Tax General	Assessor	Assessor Service Request	1	
			Total	1	
		Tax complaints	311 Call Center Tax Request	1	
			Total	1	
		Total			2
	Total			39	
	BLUE HILLS	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	5
				L&I Housing Condition Urgent Service Request	2
				Total	7
Zoning			Zoning Parking on Front Lawn	1	
			Zoning Violation Complaints	1	
			Total	2	
Total			9		
Environmental Health		Nuisance Control	EHD Illegal Dumping - H&HS Service Request	2	
			Total	2	
		Trash Complaint	EHD Exterior Trash Rodent Complaint	2	
			Total	2	
Total			4		
Graffiti		Graffiti Complaint	CL&P Graffiti Case	1	
			Total	1	
		Total			1
Mayors Office		Constituent Services	Constituent Services - Non urgent South Htfd	1	
			Total	1	
	Total			1	
Public Works	Facilities	DPW Facilities - Custodial	2		
		DPW Facilities - Non-Custodial	2		

Ward	Subject	Reason	Type	Case Count	
BLUE HILLS	Public Works	Facilities	DPW Facilities Non-311 Non-Custodial Work Order	1	
			Total	5	
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	2	
			DPW New/Replacement Recycle Bin - Service Request	4	
			DPW Trash Cart Repair	2	
			DPW Trash Not Picked UP - Service Request	1	
			Total	9	
		Streets	DPW Curb Repair Service Request	2	
			DPW Dead Animal In Road Service Request	4	
			DPW Streets Other	1	
			Total	7	
		Transportation	Street Signs	1	
			Total	1	
		Tree Complaint	DPW Tree Complaint Service Request	2	
			Tree Complaint Power Lines	1	
			Total	3	
		Total		25	
		Tax General	Tax complaints	311 Call Center Tax Request	3
				Tax Service Request	2
	Total			5	
	Total		5		
	Total		45		
	DOWNTOWN	Environmental Health	Public Health Safety	EHD Food Complaint - Service Request	1
				Total	1
			Total	1	
Graffiti		Graffiti Complaint	Graffiti Complaint Knox Park	1	
			Total	1	
		Total	1		
Public Works		Facilities	DPW Facilities - Custodial	23	
			DPW Facilities - Non-Custodial	23	
			DPW Facilities Non-311 Non-Custodial Work Order	6	
			Total	52	

Ward	Subject	Reason	Type	Case Count	
DOWNTOWN	Public Works	Sanitation	DPW Trash Not Picked UP - Service Request	1	
			Total	1	
		Streets	DPW Manhole Cover Repair	1	
			DPW Report Pothole - Service Request	2	
			Total	3	
		Transportation	Street Signs	1	
			Total	1	
		Total			57
		Tax General	Assessor	Assessor Service Request	2
				Total	2
	Tax complaints		Tax Service Request	1	
			Total	1	
	Total			3	
	Total			62	
	FROG HOLLOW	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	10
L&I Housing Condition Urgent Service Request				1	
Total				11	
Total			11		
Environmental Health		Trash Complaint	EHD Exterior Trash Rodent Complaint	1	
			Total	1	
		Total			1
Public Works		Facilities	DPW Facilities - Custodial	1	
			DPW Facilities - Non-Custodial	2	
			DPW Facilities Non-311 Non-Custodial Work Order	2	
			Total	5	
		Miscellaneous	DPW Other Service Request	4	
			Total	4	
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	2	
			DPW New/Replacement Recycle Bin - Service Request	2	
			DPW New/Replacement Trash Receptacle	1	
			DPW Trash Not Picked UP - Service Request	5	
			DPW Trash or Recycle Violation - Service Request	2	
			Total	12	

Ward	Subject	Reason	Type	Case Count
FROG HOLLOW	Public Works	Sanitation	DPW Waste & Recycling Other	1
			Total	13
		Transportation	Sidewalks	1
			Total	1
		Total	23	
		Total	35	
NORTH EAST	3-1-1	Call Center	Location Not Found	1
			Total	1
		Total	1	
	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	9
			L&I Housing Condition Urgent Service Request	6
			Total	15
		Zoning	Zoning Violation Complaints	1
			Total	1
	Total	16		
	Environmental Health	Nuisance Control	EHD Business Litter - HHS Service Request	1
			Total	1
		Total	1	
	Public Works	Facilities	DPW Facilities - Custodial	1
			DPW Facilities - Non-Custodial	3
			DPW Facilities Non-311 Non-Custodial Work Order	3
			Total	7
		Miscellaneous	DPW Other Service Request	2
			Total	2
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	1
			DPW New/Replacement Recycle Bin - Service Request	5
			DPW New/Replacement Trash Receptacle	1
			DPW Trash Cart Repair	2
DPW Trash Not Picked UP - Service Request			6	
DPW Trash or Recycle Violation - Service Request			1	
Total			16	
Streets		DPW Dead Animal In Road Service Request	4	

Ward	Subject	Reason	Type	Case Count	
NORTH EAST	Public Works	Streets	DPW Report Pothole - Service Request	1	
			DPW Streets Other	1	
			Total	6	
		Tree Complaint	DPW Tree Complaint Service Request	1	
			Total	1	
		Total	32		
	Tax General	Tax complaints	311 Call Center Tax Request	11	
			Tax Service Request	1	
			Total	12	
		Total	12		
	Total	62			
	PARKVILLE	Development Services	Building and Trades Division	L&I Building Service Request Not Urgent	1
				L&I Building Service Request Urgent	1
Total				2	
Housing Code			L&I Exterior Trash Rodent Service Request	1	
			L&I Housing Condition Non-urgent Service Request	1	
			L&I Housing Condition Urgent Service Request	4	
			Total	6	
Total			8		
Public Works		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	4	
			DPW New/Replacement Recycle Bin - Service Request	3	
			DPW Trash Cart Repair	2	
			DPW Trash Not Picked UP - Service Request	6	
			DPW Trash or Recycle Violation - Service Request	1	
			Total	16	
		Streets	DPW Report Pothole - Service Request	2	
		Total	2		
Total		18			
Tax General		Tax complaints	311 Call Center Tax Request	1	
			Total	1	
		Total	1		
Total	27				



Ward	Subject	Reason	Type	Case Count	
SOUTH END	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request	2	
			L&I Housing Condition Non-urgent Service Request	11	
			L&I Housing Condition Urgent Service Request	2	
			Total	15	
		Zoning	Zoning Violation Complaints	1	
			Total	1	
		Total		16	
	Public Works	Facilities		DPW Facilities - Custodial	2
				DPW Facilities - Non-Custodial	1
				Total	3
		Miscellaneous		DPW Other Service Request	1
				Total	1
		Sanitation		DPW Bulky Waste Not Picked UP - Service Request	7
				DPW New/Replacement Recycle Bin - Service Request	4
				DPW Trash Cart Repair	2
				DPW Trash Not Picked UP - Service Request	10
				DPW Trash or Recycle Violation - Service Request	2
				DPW Waste & Recycling Other	1
				Total	26
		Snow		Snow Service Request	1
				Total	1
		Total		31	
	Tax General	Assessor		Assessor Service Request	1
				Total	1
		Tax complaints		311 Call Center Tax Request	4
				Tax Service Request	1
				Total	5
		Total		6	
	Total		53		
	SOUTH GREEN	3-1-1	Call Center	Location Not Found	1
				Total	1
Total			1		

Ward	Subject	Reason	Type	Case Count	
SOUTH GREEN	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	5	
			L&I Housing Condition Urgent Service Request	2	
			Total	7	
		Total	7		
	Public Works	Facilities		DPW Facilities - Non-Custodial	1
				Total	1
		Sanitation		DPW Trash Not Picked UP - Service Request	3
				Total	3
		Transportation		Sidewalks	1
				Street Signs	1
				Total	2
	Total	6			
	Tax General	Tax complaints		311 Call Center Tax Request	1
				Tax Service Request	1
				Total	2
		Total	2		
Total	16				
SOUTH MEADOWS	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	1	
			Total	1	
		Total	1		
	Public Works	Streets		DPW Dead Animal In Road Service Request	2
				DPW Streets Other	1
				Total	3
Total	3				
Total	4				
SOUTH WEST	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	2	
			Total	2	
		Zoning		Zoning Parking on Front Lawn	1
				Zoning Violation Complaints	1
	Total	2			
	Total	4			
	Fire Dept	Traffic Signals		Traffic Signal Urgent	1
Total				1	
Total		1			

Ward	Subject	Reason	Type	Case Count	
SOUTH WEST	Public Works	Facilities	DPW Facilities - Custodial	4	
			DPW Facilities - Non-Custodial	2	
			DPW Facilities Non-311 Non-Custodial Work Order	2	
			Total	8	
		Miscellaneous	DPW Other Service Request	1	
			Total	1	
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	2	
			DPW New/Replacement Recycle Bin - Service Request	2	
			DPW New/Replacement Trash Receptacle	2	
			DPW Recycle not picked up	1	
			DPW Trash Not Picked UP - Service Request	4	
			Total	11	
		Streets	DPW Dead Animal In Road Service Request	2	
			DPW Report Pothole - Service Request	2	
			Total	4	
		Transportation	Sidewalks	1	
			Street Signs	3	
			Total	4	
		Tree Complaint	DPW Tree Complaint Service Request	2	
			Total	2	
		Total			30
		Tax General	Tax complaints	311 Call Center Tax Request	1
				Tax Service Request	2
				Total	3
	Total		3		
	Total			38	
	UPPER ALBANY	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request	1
				L&I Housing Condition Non-urgent Service Request	12
				L&I Housing Condition Urgent Service Request	1
				Total	14
Total			14		
Environmental Health		Trash Complaint	EHD Exterior Trash Rodent Complaint	1	

Ward	Subject	Reason	Type	Case Count		
UPPER ALBANY			Total	1		
		Total		1		
	Public Works	Sanitation	DPW Bulky Waste Not Picked UP - Service Request		4	
			DPW Trash Not Picked UP - Service Request		4	
			DPW Trash or Recycle Violation - Service Request		1	
			Total		9	
		Streets	DPW Dead Animal In Road Service Request		1	
			DPW Report Pothole - Service Request		1	
			Total		2	
		Tree Complaint	DPW Tree Complaint Service Request		1	
			Total		1	
		Total			12	
		Tax General	Tax complaints	311 Call Center Tax Request		2
				Tax Service Request		1
	Total				3	
	Total				3	
	Total				30	
	WEST END	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request		2
				L&I Housing Condition Non-urgent Service Request		11
				L&I Housing Condition Urgent Service Request		2
Total					15	
Zoning			Zoning Parking on Front Lawn		1	
			Total		1	
Total					16	
Public Works		Sanitation	DPW Bulky Waste Not Picked UP - Service Request		1	
			DPW New/Replacement Recycle Bin - Service Request		2	
			DPW New/Replacement Trash Receptacle		2	
			DPW Trash Cart Repair		1	
			DPW Trash Not Picked UP - Service Request		5	
	DPW Trash or Recycle Violation - Service Request			1		
	Total			12		

Ward	Subject	Reason	Type	Case Count	
WEST END	Public Works	Snow	Snow Service Request	1	
			Total	1	
		Streets		DPW Catch Basin (drain) Repair or Cleaning	1
				DPW Report Pothole - Service Request	1
				DPW Streets Other	1
				Total	3
		Transportation		Streetlight Out - Referred to CL&P	1
				Total	1
		Total			17
		Tax General	Tax complaints		311 Call Center Tax Request
	Total				1
	Total			1	
	Total			34	
	Total			540	

Total rows: 214

Filter: Case Fact with: All of (Created Date in last 1 months, Ward in "ASYLUM HILL", "BARRY SQUARE", "BEHIND THE ROCKS", "BLUE HILLS", "CLAY ARSENAL", "DOWNTOWN", "FROG HOLLOW", "NORTH EAST", "PARKVILLE", "SHELDON-CHARTER OAK", "SOUTH END", "SOUTH GREEN", "SOUTH MEADOWS", "SOUTH WEST", "UPPER ALBANY", "WEST END")