General Information

Introduction

First settled in 1623 as a Dutch trading post called the "House of Hope," the City of Hartford is now a place of growth and opportunity for a widely diverse population. The City combines a rich blend of history, culture and architectural gems with a progressive attitude towards business, education and neighborhood economic development. Hartford is home to such internationally known treasures as the Wadsworth Atheneum, the nation's first public museum. Other spectacular historical and performing arts attractions include, but are not limited to, the Mark Twain House, Hartford Stage, Bushnell Memorial Hall and The Artists Collective. Companies such as Aetna, Travelers, Phoenix and The Hartford Financial Services Group have their roots here, in addition to industrial giants like United Technologies. To find out more about the City of Hartford please visit us at www.hartford.gov.

Hartford, the Capital City of Connecticut, was founded in 1636. The Connecticut Colony's Fundamental Orders, adopted in Hartford in 1639, was the first document in history to establish a government by the consent of the people. The City of Hartford was incorporated in 1784 and its Charter was adopted on May 1, 1947, introducing a Council-Manager form of government. An ordinance adopting a revision and codification of the City of Hartford Charter became effective upon approval by the Mayor on July 10, 1990. The voters of the City amended the charter on November 5, 2002 to provide for the Mayor as the chief executive officer of the City. The executive and administrative powers of the City are vested in the Mayor, except as otherwise provided by the Charter.

Elected officials of the City include the Mayor, Treasurer and nine City Council Members. Terms of office are four years. The nine elected council members comprise the Court of Common Council. No more than six council members may be from the same political party. Council positions that become vacant during the four years are filled by majority vote of the Council until the next election. The authority of the Office of the Mayor comes from the City of Hartford Charter, Municipal Code and the State of Connecticut General Statutes. This power includes appointing the Chief Operating Officer, Corporation Counsel, the heads of all departments and all members of all boards, commissions, agencies, authorities and additional bodies of the City.

OFFICIALS OF THE CITY OF HARTFORD

ELECTED

<u>Mayor</u> Eddie A. Perez

Court of Common Council

Pedro Segarra, Council President
rJo Winch, Majority Leader
James M. Boucher, Assistant Majority Leader
Larry Deutsch, Councilman
Veronica Airey-Wilson, Councilwoman
Luis E. Cotto, Minority Leader
Kenneth H. Kennedy, Jr., Councilman
Matthew D. Ritter, Councilman
Calixto Torres, Councilman

<u>City Treasurer</u> Kathleen Palm Devine

Registrars of Voters
Salvatore A. Bramante
Olga Vazquez
Urania Petit

APPOINTED

Chief of Staff
Susan McMullen

Chief Operating Officer
David Panagore

Corporation Counsel John Rose, Jr.

Town & City Clerk
John Bazzano

Officials, Department Heads and Directors CITY DIRECTORY

Telephone: (860)757-9500 Fax: (860)722-6606 Eddie A. Perez Mayor

Veronica Airey-Wilson, Councilwoman Kenneth H. Kennedy, Jr., Councilman Pedro E. Segarra, Council President James M. Boucher, Asst. Maj. Leader Matthew D. Ritter, Councilman Luis E. Cotto, Minority Leader Larry Deutsch, Councilman Calixto Torres, Councilman rJo Winch, Majority Leader Court of Common Council Telephone: (860)757-9560 Fax: (860)722-6591

Mayor's Office

Telephone: (860) 757-9500 Fax: (860) 722-6606 Susan McMullen Chief of Staff

Mayor's Office

Telephone: (860) 757-9500 Chief Operating Officer Fax: (860) 722-6606 David Panagore

Mayor's Office

Telephone: (860) 757-9500 Constituent Services Glendowlyn L. Hall Fax: (860) 722-6606

Larry LaBarbera Assessment

Telephone: (860) 757-9630 Fax: (860) 722-6142

Board of Education Steven Adamowski Superintendent

Telephone: (860) 695-8401

Fax (860) 722-8502

Patrick Campbell Chief Auditor

Telephone: (860) 543-8568 Fax: (860) 722-6026

City Treasurer

Telephone: (860) 757-9100 Kathleen Palm Devine Fax: (860) 722-6127

Corporation Counsel John Rose, Jr.

Telephone: (860) 757-9700 Fax: (860) 722-8114

Development Services

Telephone: (860) 757-9025 Fax: (860) 722-6664 David Panagore

Emergency Services and Telecommunications

Katherine McCormack (Acting) Telephone: (860) 757-4050 Fax (860) 722-6179

Christopher Wolf Finance

Telephone: (860) 757-9600 Fax: (860) 722-6024

Chief Edward Casares

Telephone: (860) 757-4500 Fax: (860) 722-8205

Hartford Public Library Mathew Poland

Telephone: (860) 695-6300 Fax: (860) 722-6900

Health and Human Services

Telephone: (860) 543-8860 Fax: (860) 722-6851 Carlos Rivera

Housing and Community

Development

· Telephone: (860) 757-9005 Fax: (860) 722-6630 Yasha Escalera

Human Resources

Telephone: (860) 757-9800 Fax: (860) 722-8042 Santiago Malave

Licenses and Inspections **Edison Silva**

Telephone: (860) 757-9200 Fax: (860) 722-6374

Management and Budget

Telephone: (860) 757-9550 Fax: (860) 722-6158 Rick Galarza

Metro Hartford Information Services (MHIS)

Telephone: (860) 757-9495 Fax: (860) 722-6014 Eric Jackson

Office of Human Relations Lillian I. Ruiz

Telephone: (860) 757-9785 FAX: (860) 722-6486

Office for Capital Assets

James A. Keaney, Jr. Telephone: (860) 757-9742 Fax: (860) 722-6606

Office for Young Children Jose Colon-Rivas

Telephone: (860) 543-8528 Fax: (860) 722-6036

Office for Youth Services Enid M. Rey

Telephone: (860) 757-9880 Fax: (860) 722-6036

Planning

Telephone: (860) 757-9040 Fax: (860) 722-6402 Roger O'Brien

Telephone: (860) 757-4000 Chief Daryl Roberts Fax: (860) 722-6107

Public Works

Telephone: (860) 757-9900 Kevin Burnham

Fax: (860) 722-6142

Republican, Salvatore A. Bramante Working Families, Urania Petit Democratic, Olga Vazquez Telephone: (860) 757-9830 Registrars of Voters

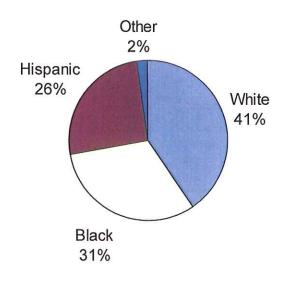
Town & City Clerk

Fax: (860) 722-6331

Telephone: (860) 757-9750 Fax: (860) 722-8041 John Bazzano

City Employment Demographic Information Includes 1490 full-time and 374 part-time employees as of December 31, 2009

Source: City of Hartford Department of Human Resources



Physical Description

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18.4 square miles

Location:

41.77° north latitude and 72.67° west longitude

Average Monthly Temperatures:	July (warmest)	Hi:	84
(degrees F)		Low:	63
	January (coldest)	Hi:	35
		Low:	16
Average Monthly Precipitation:	May (wettest)	4.0	
(inches)	February (driest)	2.7	

Land Cover (2008):

Developed	71.7%
Turf & Grass	10.9%
Other Grasses & Agriculture	2.9%
Deciduous Forest	7.6%
Coniferous Forest	2%
Water	3.9%
Non-Forested Wetland	0.1%
Forested Wetland	0.2%
Tidal Wetland	0%
Barren	0.7%
Utility Right-of-Way	0%

Source: University of Connecticut, Center for Land Use Education and Research

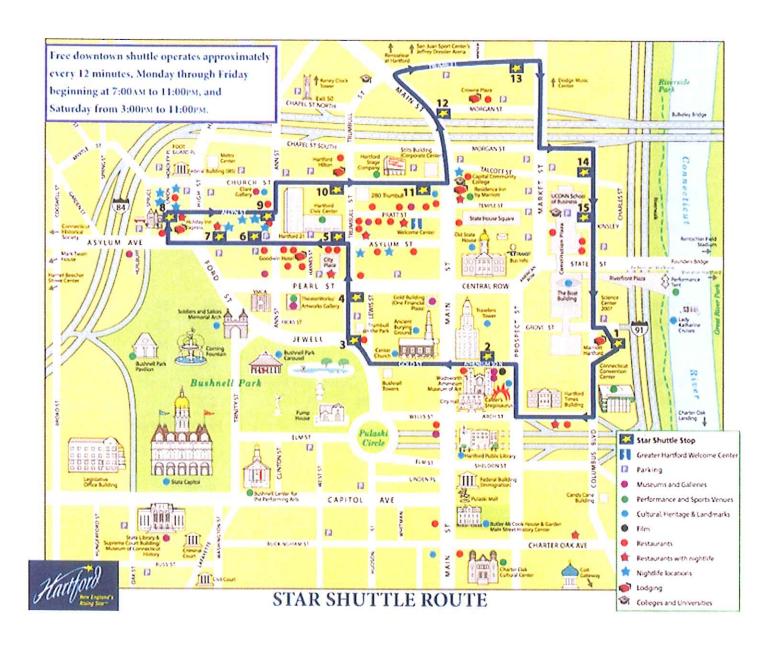
Source: The Weather Channel

Transportation

By Air	Bradley International Airport Located 15 minutes north of Hartford
By Train	Amtrak Located downtown at Union Station
By Bus	Greyhound Lines / Peter Pan Bus Lines Located downtown at Union Station CTTRANSIT Services the greater Hartford metro area
	Star Shuttle • Free downtown shuttle (see map below)

Driving Distances to No (mile	
Boston, MA	102
New York City, NY	117
Providence, RI	87
	Source: 2008 ManQues

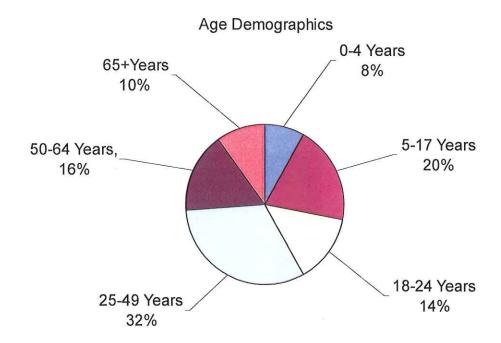
Source: 2008 MapQuest Inc.



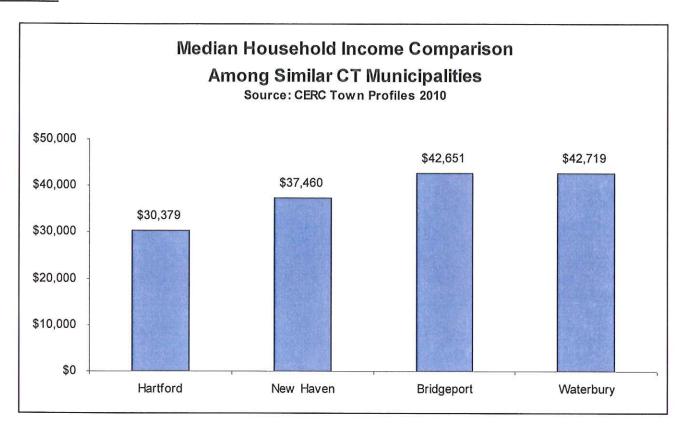
Population & Demographics

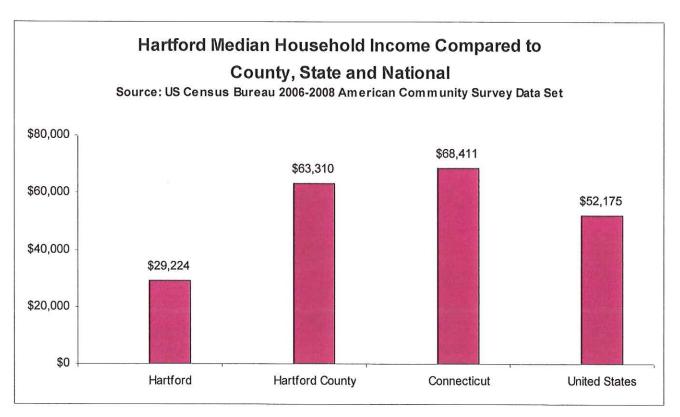
1990	2000	2009
139,739	121,578	121,067
2009	Number	Percentage (rounded)
Population by Age:		
0 – 4 Years	9,350	8
5 – 17 Years	23,610	20
18 – 24 Years	17,259	14
25 – 49 Years	39,048	32
50 - 64 Years	19,290	16
65 Years and Over	12,510	10
Males	58,364	48
Females	62,703	52
Median Age Population by Race:*	31	
White	34,071	28
Black	38,433	32
Asian Pacific	2,798	2
Native American	472	1
Other/Multi-Race	45,293	37
Hispanic/Latino Ethnicity (any race)	56,811	47
Non-Hispanic/Latino Ethnicity	64,256	53

^{*}Race and Hispanic origin guidelines established by U.S. Census Bureau



Economics





<u>Taxes</u>

Ten Highest Taxpayers (2009) Source: City of Hartford Assessor's Office

HARTFORD 2009 All Property 10 Highest Taxpayers					
	NAME	Real	2009 Personal	Total	% of Grand List
1	Hartford Fire Insurance & Twin City Ins.	72,684,380	51,807,250	124,491,630	3.45%
2	Connecticut Light & Power	12,209,110	107,740,510	119,949,620	3.33%
3	Northland Properties	111,998,432	1,252,940	113,251,372	3.14%
4	Travelers Indemnity Co. Affilliate	66,103,440	43,794,790	109,898,230	3.05%
5	Aetna Life Insurance Company	81,765,110	22,641,490	104,406,600	2.90%
6	Mac-State Square LLC	60,624,340	-	60,624,340	1.68%
7	City Place I LTD Ptnshp	58,119,810	-	58,119,810	1.61%
8	Talcott II Gold, LLC	53,602,850	71,530	53,674,380	1.49%
9	FGA 280 Trumbull LLC	47,663,980	-	47,663,980	1.32%
10	Conn Constitution Assoc. LTD Ptnshp	40,783,960		40,783,960	1.13%
	TOTALS	605,555,412	227,308,510	832,863,922	23.11%

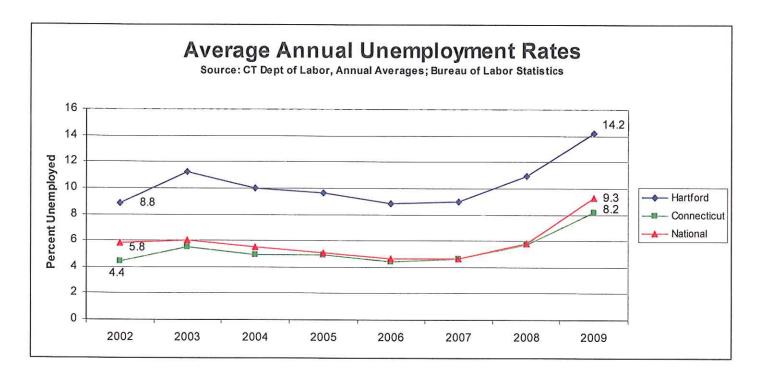
<u>Top Employers</u> (2008) Source: Economic Development Data & Information for Connecticut and Massachusetts (EDDI)
City of Hartford Economic Development Division

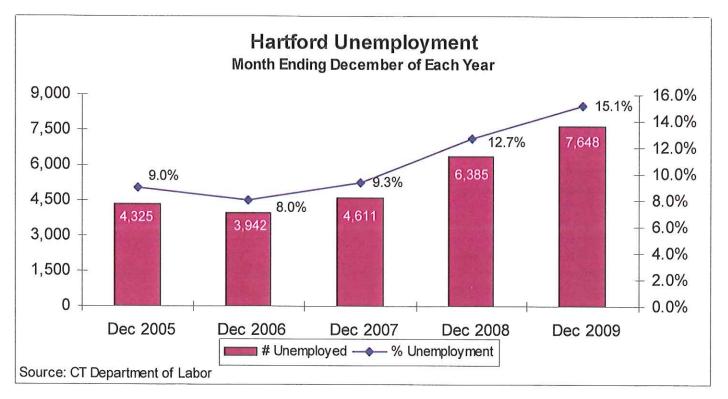
Employer	Number of Employees		
United Technologies Corp.	20,884		
The Hartford Financial Group	11,700		
Aetna Inc	7,240		
Hartford Hospital	6,086		
Travelers Property Casualty Group	5,890		
St. Francis Hospital	3,800		
Hartford Steam Boiler	2,027		
United Health Group	1,713		
Phoenix Home Life/Investment	1,350		
Prudential Retirement	800+		

Labor

Hartford Labor Statistics

	2003	2004	2005	2006	2007	2008	2009
Total Labor Force	48,165	47,664	47,827	48,222	49,027	50,429	50,819
Employed	42,766	42,880	43,234	44,044	44,677	44,044	43,627
Unemployed	5,399	4,784	4,589	4,178	4,350	6,385	7,192
Unemployment Rate	11.2%	10.0%	9.6%	8.7%	8.9%	12.7%	14.2%
			Source: CT	Dept. of Labor, A	nnual Averages (Not Seasonally A	diusted)

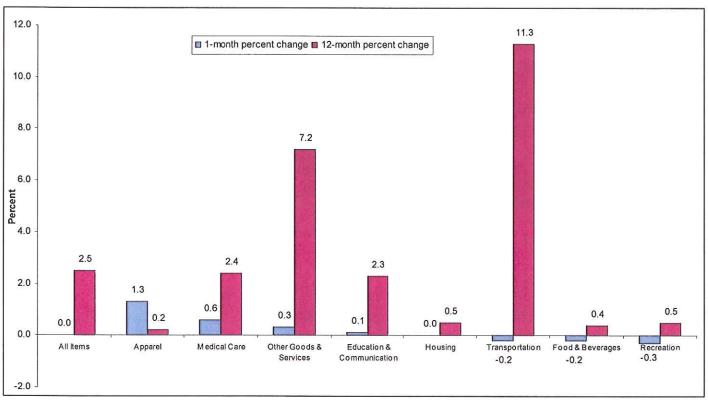




NORTHEAST REGION CONSUMER PRICE INDEX: February 2010

Consumer Price Index: 1-month and 12-month percent changes ended February 2010 for the major categories of the CPI-U for the Northeast region, not seasonally adjusted

Source: Bureau of Labor Statistics, 2010 - http://www.bls.gov/ro3/cpine.pdf



The Consumer Price Index (CPI) is a measure of the average change over time in the prices paid by urban consumers for a market basket of consumer goods and services. The Bureau of Labor Statistics classifies all expenditure items into more than 200 categories, arranged into the eight major groups on the graph above. Connecticut is located in the Bureau of Labor Statistics' Northeast Region.

Education

Education Attainment for Hartford Residents Age 25 and Older

	Number	Percentage of City Population
High School Graduate	22,761	32.8%
Some College & Associates Degree	14,921	21.5%
Bachelors Degree or Higher	9,542	13.7%
Total	47,224	68.0%
		Source: US Census American FactFinder 2006-2008

Higher Education

Trinity College
University of Connecticut Law School
University of Connecticut Graduate Business Learning Center
Hartford College for Women, University of Hartford
Renssalaer, Hartford Campus
Capital Community College
Connecticut Culinary Institute
Hartford Conservatory

Hartford Public Schools (HPS)

Hartford public primary and secondary schools enroll over twenty-two thousand students. In addition to the citywide schools, HPS offers regional Inter-district Magnet Schools each having unique characteristics attracting parents and students who find these features responsive to their needs and interests.

Source: Connecticut State Department of Education 2009

Preschools

The City of Hartford operates six nationally accredited Day Care Early Learning Centers by the National Association for the Education of Young Children (NAEYC) and one Infant/Toddler Early Learning Center.

Source: Mayor's Office for Young Children 2010



Hartford Public Library

- Central Library located downtown
- 9 additional branch locations throughout the City Connecticut State Library

Source: Hartford Public Library 2010



Parks and Recreation

Source: Hartford Department of Public Works 2009

- Total Parks 37
- Athletic Fields 70
- Total Acreage 2,300

Large Multi-Use Parks:

Batterson

Bushnell

Goodwin Golf Course

Colt

Elizabeth

Goodwin

Hyland / Rocky Ridge

Keney Golf Course

Keney Pope

Riverside





Source: www.arrakeen.ch

Cultural Arts and Entertainment

Attractions

Wadsworth Antheneum and Museum of Art
Mark Twain House & Museum
Harriet Beecher Stowe Center
Charter Oak Cultural Center
Raymond E. Baldwin Museum of Connecticut History
Connecticut State Armory and Arsenal
Solders and Sailors Memorial Arch
Old State House

Hartford Stage
TheaterWorks
The Artists Collective
Bushnell Center for Performing Arts
Connecticut Commission on the Arts Gallery
Gallery of American Art
Connecticut Science Center
Real Art Ways
Mort & Irma Handel Performing Arts Center

Event Locations

XL Center
Connecticut Convention Center
Connecticut Expo Center
Comcast Theater

Sports

One American Hockey League team calls Hartford home. The Hartford Wolf Pack are the top player-development affiliate of the NHL's New York Rangers and play at the XL Center which seats up to 16,000 fans. The University of Connecticut men's and women's basketball teams also make the XL Center their part-time home, and it holds the Big East Women's Basketball Championship. Both teams have multiple National Championships with the women holding seven titles and the men two. In addition, the Trinity College men's squash team has 12 consecutive National Championships.



GLOSSARY

Α

ACCOUNTING SYSTEM – The total set of records that are used to record, classify, and report information on the financial status and operation of an entity.

ACTIVITY - A task undertaken to achieve an output.

ADOPTED BUDGET - The budget for the ensuing fiscal year that has been approved by the Court of Common Council.

ALLOCATION – The distribution of available monies, personnel and equipment among various city departments, divisions or centers.

ANNUAL BUDGET – An estimate of expenditures for specific purposes during the fiscal year and the proposed means (estimated revenues) for financing those programs.

APPROPRIATION – An authorization made by the legislative body of a government that permits officials to incur obligations and to make expenditures of governmental resources.

ASSESSED VALUE - A valuation set upon real or personal property by the City Assessor as a basis for levying taxes.

ATTRITION - A reduction in the City's Workforce, as a result of resignations, retirements and/or terminations.

AUDIT – A study of the City's accounting system to ensure that financial records are accurate and in compliance with all legal requirements for handling of public funds, including state law and City Charter.

В

BALANCED BUDGET – A budget in which the projected expenditure amount is equal to the projected revenue. The City of Hartford the city charter mandates a balanced budget.

BOE - Board of Education.

BOND – A written promise to pay a specified sum of money (principal or face value) at a specified future date (maturity date) along with periodic interest paid at a specified percentage of the principal (interest rate). Bonds are used typically for long-term debt.

BOND ANTICIPATION NOTES – Short-term interest bearing notes issued in anticipation of bonds to be issued at a later date.

BUDGET – A budget is a plan for the accomplishment of programs related to objectives and goals within a definite time period, including an estimate of resources required, together with an estimate of the resources available.

BUDGET CALENDAR – The schedule of key dates or milestones that a government follows in the preparation and adoption of the budget.

BUDGET MESSAGE – A general discussion of the recommended budget presented to the Court of Common Council in writing by the Mayor as part of the budget document.

C

CAPITAL IMPROVEMENT PROGRAM (CIP) – A plan for capital expenditures to be incurred each year over a five year period setting forth each capital project, the duration of the project and the amount to be expended each year in financing those projects.

CAPITAL OUTLAY - Accounts for the purchase, construction or renovation of major capital assets.

CASH FLOW BUDGET - A projection of the cash receipts and disbursements anticipated during a given period.

CHRO – Commission on Human Rights and Opportunities.

CRRA - Connecticut Resources Recovery Authority.

D

DEBT SERVICE – Actual cost of interest and principal on bond maturities as well as interest costs of bond anticipation notes.

DEFICIT – (1) The excess of an entity's liabilities over its assets (2) the excess of expenditures over revenues during a single accounting period.

DEPARTMENT – An organizational or budgetary unit established by City Charter or Municipal Code to carry out specified public services.

DEPRECIATION – A decrease or loss in value.

E

EOE - Equal Opportunity Employer.

ENCUMBRANCE – An obligation in the form of a purchase order, contract or salary commitment that is chargeable to an appropriation, and for which part of an appropriation is reserved.

ENTERPRISE FUNDS – A fund established to account for operations that are financed and operated in a manner similar to private business enterprises. The intent is that the full costs of providing the goods or services be financed primarily through charges and fees thus removing the expenses from the tax rate.

EXPENDITURES - The amount of money, cash or checks actually paid or obligated for payment from the treasury.

F

FAIR MARKET VALUATION – The value of a piece of real estate in the open market. Used to determine the assessed value of property for taxation purposes.

FINANCING PLAN - The estimate of revenues and their sources that will pay for the service programs outlined in the annual budget.

FISCAL YEAR – A twelve-month period for which an organization plans the use of its funds. The City of Hartford fiscal year begins July 1 and ends June 30.

FOI - Freedom of Information.

FULL-TIME EQUIVALENT (FTE) – A measurement based on the number of hours a position is budgeted for during the year and its value is represented as a decimal. For example, for a 40 hour work week, one FTE equals 40 hours x 52

weeks or 2,080 hours. The convention used to show one full-time person is 1.0, two full-time persons is 2.0, a three-quarters time person is .7, a half-time person is .5 and a quarter-time person is .3. The amount of the decimal indicates that the full-time funded amount was not paid to an employee due to a position split funded between the general fund and the grant funds, or more commonly, when a position is not filled until after the start of the fiscal year.

FUND – A set of interrelated accounts, which record assets and liabilities, related to a specific purpose. Also, a sum of money available for specified purposes.

FUND BALANCE – The excess of an entity's assets over its liabilities.

FUND STRUCTURE – The City's accounting system is organized and operated on the basis of funds or account groups, each of which is a separate accounting entity. Each fund is accounted for with a set of self-balancing accounts comprised of assets, liabilities, fund equity, revenues and expenditures or expenses, as appropriate. Resources are allocated to the individual funds upon the approval of the Court of Common Council for specific purposes. The funds are grouped into six generic fund types and three broad categories. The two account groups are not funds since they are only concerned with the measurement of results of operations. The types of funds and account groups are as follows:

FUND TYPES / GOVERNMENTAL

Capital Projects Funds – Capital Projects Funds are used to account for the proceeds of general obligation bonds and other financing resources for the planning, acquisition and construction or improvement of major capital facilities such as new schools and urban renewal projects, except for those accounted for in proprietary fund types.

Debt Service Fund – The Debt Service Fund is used to account for the payment of principal and interest on the City's general long-term debt.

General Fund – The General Fund is used to account for the major general operations of the City except those required to be accounted for in a separate fund.

Special Revenue Funds – Special Revenue Funds are used to account for revenues restricted by law for specific purposes such as Education, Health, and Community Development Block Grants.

PROPRIETARY FUND TYPE

Enterprise Funds – Enterprise Funds are used to account for the operation of organizations such as the Hartford Parking Authority or Metro Hartford Information Services, which are financed and operated in a manner similar to private business enterprises where costs are financed or recovered primarily through user charges.

FIDUCIARY FUND TYPE

Trust and Agency Funds – Trust and Agency Funds are used to account for assets held in a trust capacity for others. These include Expendable Trusts, Non-expendable Trusts, Pension Trusts and Agency Funds.

G

GENERAL FUND – The major municipally owned fund, which is created with city receipts and which is charged with expenditures payable from such revenues.

GFOA - Government Finance Officers Association.

GRAND LIST – Assessed value of all taxable property in the City.

GRANT – A contribution of assets by one governmental unit or other organization to another. Typically, these contributions are made to local governments from the state and federal governments. Grants are usually made for specific purposes.

ı

INTERFUND TRANSFERS – Payments from one administrative budget fund to another, which result in the recording of a receipt and an expenditure.

INTERNAL SERVICE FUNDS – Used to account for and finance the City's risks of loss for Employee Benefits, Workers Compensation, and Liability and Property Damage.

L

LEGAL MANDATE – An action, restriction, prohibition, benefit or right established or required by federal, state or local law.

LIABILITY – Debt or other legal obligations arising out of transactions in the past, which must be liquidated, renewed or refunded at some future date.

LONGEVITY - Monetary payments to permanent full time employees who have been in the employ of the City for a minimum of six years.

M

MILL RATE – The mill rate is the rate of taxation levied on property subject to taxation under Connecticut General Statutes. One mill is equal to 1/1000 of a dollar. For example, a tax rate of 20 mills is equivalent to \$20.00 per \$1,000 of assessed value.

MODIFIED ACCRUAL – Basis of accounting for all governmental funds and expendable trust and agency funds under which revenues are recorded when they become measurable and available. Expenditures are recorded when the liability is incurred, except for interest on general long-term obligations, which is recorded when due.

N

NON-PERSONNEL EXPENSES – An expenditure group that includes supplies and materials, contractual services, communications and transportation expenses, and other miscellaneous expenses.

NRZ - Neighborhood Revitalization Zones.

0

OBJECTIVE - The goal of a specified course of action.

ORDINANCE – A law set forth by a governmental authority; a municipal regulation.

OVER-TIME EQUIVALENT (OTE) – A measurement based on the number of hours a position is budgeted for during the year for overtime expenses converted into the value of a full-time employee including benefits. The number is represented as a decimal. (See also: Full-Time Equivalent)

OUTCOME – A measure that assesses how well a service's goals and objectives are accomplished in terms of quality and effectiveness.

P

PART-TIME EQUIVALENT (PTE) – A measurement based on the number of hours a position is budgeted for during the year for part-time expenses converted into the value of a full-time employee including benefits. The number is represented as a decimal. (See also: Full-Time Equivalent)

PILOT - Payment In Lieu of Taxes.

POLICY – A definite course of action adopted after a review of information and directed at the realization of goals.

PRIORITY - A value that ranks goals and objectives in order of importance relative to one another.

PROCEDURE – A method used in carrying out a policy or plan of action.

PROGRAM - Collections of work-related activities initiated to accomplish a desired end.

PROPERTY, PLANT & EQUIPMENT – Durable goods usually valued over \$100 and having a useful life of more than 5 years.

R

RECOMMENDED BUDGET – The proposed budget for the ensuing fiscal year, that has been approved by the Mayor and forwarded to the Court of Common Council for their approval.

RESERVES – An account used to indicate that portion of fund equity, which is legally restricted for a specific purpose or not available for appropriation and subsequent spending.

REVENUE – Additions to the City's financial assets (such as taxes and grants) which do not in themselves increase the City's liabilities or cancel out a previous expenditure.

S

SUBMITTED BUDGET – Departmental estimates of revenue and expenditures for the ensuing fiscal year, submitted to the Chief Operating Officer, which are reviewed and used in formulating the recommended budget.

SUNDRY EXPENSES – An expenditure group that includes transfers, debt service, grant cash matches, grant subsidies, employee benefits, insurance payments and legal settlement costs.

SUPPLEMENTAL APPROPRIATION – Appropriations made by the City Council to cover expenditures that exceed the adopted appropriation level.

T

TAX ABATEMENT – Legal reduction or cancellation of tax obligation.

TAXABLE GRAND LIST – Reflects all property that is not subject to Section 12-81 of the Connecticut General Statutes which exempts from taxation federal, state, municipal, church and school property if that property is used for the purpose for which the agent is exempted.

